

Health Care Financing Administration INTERMEDIARY AND CARRIER DIRECTORY



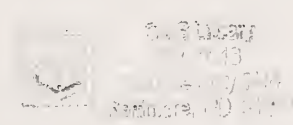
**U.S. Department of
Health and Human Services**
Health Care Financing Administration
Bureau of Program Operations
HID-1 (1/90)

HISTORY
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INTERMEDIARY-CARRIER DIRECTORY REVISION



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

HID-1

JANUARY 1990

REV. 30

This is Revision 30 to the Intermediary-Carrier Directory. Discard all previous revisions since all sections of the directory have been updated.

This directory is intended for the internal use of the Health Care Financing Administration staff in facilitating contact with Medicare Intermediaries and Carriers. Any inquiries regarding the content of this directory or changes to the information contained herein should be referred to the Health Care Financing Administration, Division of Contracts, Room 332 Meadows East Building, 6325 Security Boulevard, Baltimore, Maryland 21207.

COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

The rights and obligations of Intermediaries and Carriers and the Secretary are covered under the Medicare contracts. No request should be made of contractors unless specifically authorized by these contracts. Any questions in this regard should be addressed to the Bureau of Program Operations, Office of Program Administration, Division of Contracts, Room 332, Meadows East Building.

INTERMEDIARY-CARRIER DIRECTORY

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PLEASE NOTE

All work days begin on Monday and end
on Friday, unless otherwise stated.

All hours of operation are from a.m. to p.m.

ABBREVIATIONS:

RHC - Rural Health Clinics
 CHC - Community Health Centers
 HHA - Home Health Agencies
 HL - Histocompatibility Labs (Independent)
 OPA - Organ Procurement Agencies (Independent)
 PE - Parenteral/Enteral

PART I - BLUE CROSS AND BLUE SHIELD ASSOCIATION
AND BLUE CROSS PLANS

BLUE CROSS AND BLUE SHIELD ASSOCIATION

676 North St. Clair Street
Chicago, Illinois 60611

FTS 312-440-6000 (Direct Dial)
FAX 312-440-5891

AGREEMENT NO. HCFA 87-001-1
HOURS: 8:30 - 4:30

Bernard R. Tresnowski
President
TELE: 440-6010

Preston Jordan
Senior Vice President
Business Support
TELE: 440-5690

Harry P. Cain, II
Senior Vice President
Federal Programs
Division
TELE: 440-6149

Donald R. Cohodes
Administrator
Federal Programs
Division
TELE: 440-6245

BLUE CROSS PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

PROVIDER SERVICE AREA: State of Alabama

FTS 205-988-2100 (Direct Dial)
FAX 205-988-2949

AGREEMENT NO. HCFA 87-001-1.1
HOURS: 8:00 - 4:45

William H. Mandy
President
TELE: 988-2118

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
TELE: 988-2126

Lynda Northcutt
Manager
Medicare A Claims
TELE: 988-2992

E. G. Thrasher
Executive Vice President
TELE: 988-2116

Norman Love
Director
Federal Programs
TELE: 988-2137

ALASKA

(See Blue Cross of Washington/Alaska)

ARIZONABLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.

P.O. Box 37700
Phoenix, Arizona 85069

STREET ADDRESS:
2410 W. Royal Palm Drive
Phoenix, Arizona 85021

PROVIDER SERVICE AREA: State of Arizona

FTS 602-864-4444 (Direct Dial)
FAX 602-864-4062

AGREEMENT NO. HCFA 87-001-1.2
HOURS: 8:00 - 4:30

Robert B. Bulla
President
TELE: 864-4444

Ed Davis
Director
Federal Programs
TELE: 864-4224

David F. Ward
Vice President
Finance
TELE: 864-4123

Tony Astorga
Senior Vice President
and Treasurer
TELE: 864-4222

Jody Chandler
Vice President
Claims and Federal
Programs
TELE: 864-4445

ARKANSASARKANSAS BLUE CROSS AND BLUE SHIELD, INC.A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

PROVIDER SERVICE AREA: State of Arkansas

FTS 501-378-2334 (Direct Dial)
FAX 501-378-2804

AGREEMENT NO. HCFA 87-001-1.3
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
TELE: 378-2133

Regina H. Stewart
Vice President
Government Programs
TELE: 378-2836

Amanda Crosby
Manager, Provider Audit
and Reimbursement
TELE: 378-2248

Sharon Allen
Executive Vice President
TELE: 378-2145

Theresa Milligan
Manager
Government Programs
Support
TELE: 378-2078

CALIFORNIABLUE CROSS OF CALIFORNIA

P.O. Box 70000
Van Nuys, California 91470

STREET ADDRESS:

21555 Oxnard Street
Woodland Hills, California 91367

PROVIDER SERVICE AREA: State of California
SPECIAL CLAIMS: HHA, INDEPENDENT HOSPICES (WEST)

FTS 818-703-2345 (Direct Dial)
FAX 818-703-2792

AGREEMENT NO. HCFA 87-001-1.73
HOURS: 8:00 - 4:30

Leonard D. Schaeffer
President and Chief
Executive Officer
TELE: 703-3150

Joe Tuma
Director
Provider Audit
Department
TELE: 703-2971

Juliette Chenian
Manager
Medicare Claims
TELE: 703-3652

Patricia Johnson
Senior Vice President
Government Programs
TELE: 703-2316

COLORADO

(See New Mexico Blue Cross and Blue Shield, Inc.)

CONNECTICUTBLUE CROSS AND BLUE SHIELD OF CONNECTICUT, INC.

370 Bassett Road
North Haven, Connecticut 06473

PROVIDER SERVICE AREA: State of Connecticut

FTS 203-239-4911 (Direct Dial)
FAX 203-265-8188

AGREEMENT NO. HCFA 87-001-1.7

John Croweak
President and
Chief Executive Officer
Health Delivery Systems

Anthony J. Martin
Senior Vice President

Daniel J. Cyr
Director of Government
Programs

James M. Buccheri
Vice President of
Institutional Relations
and Government Programs
FTS 203-265-8102

DELAWAREBLUE CROSS AND BLUE SHIELD OF DELAWARE, INC.

One Brandywine Gateway, P.O. Box 1991
Wilmington, Delaware 19899

PROVIDER SERVICE AREA: State of Delaware

FTS 302-421-3000 (Direct Dial)
FAX 302-421-2089

AGREEMENT NO. HCFA 87-001-1.8

Robert C. Cole, Jr.
President
TELE: 421-3020

Ralph Crouch
Senior Vice President
and Treasurer
TELE: 421-3150

George H. English, Jr.
Director
National and Government
Business Claims
TELE: 421-3292

Gilbert P. Bardsley
Senior Vice President
TELE: 421-3191

Jerry Icenogle
Vice President
Claims Administration
TELE: 421-3452

William J. McDonald
Manager, Medicare Claims
TELE: 421-3087

DISTRICT OF COLUMBIA

(See Blue Cross and Blue Shield of Maryland)

FLORIDABLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

532 Riverside Avenue
P.O. Box 1798
Jacksonville, Florida 32231

PROVIDER SERVICE AREA: State of Florida

FTS 904-791-6111 (Direct Dial)
FAX 904-791-6673

AGREEMENT NO. HCFA 87-001-1.10
HOURS: 8:00 - 4:30

William E. Flaherty
President

Patricia Williams
Vice President
Medicare Part A

Shuman Makker
Director
Provider Audit
Reimbursement

Antonio (Tony) Favino
Senior Vice President
Operations

Shirley Edlin
Director
Medicare Part A Claims

GEORGIABLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.

2357 Warm Springs Road
P.O. Box 7368
Columbus, Georgia 31908

PROVIDER SERVICE AREA: State of Georgia

FTS 404-571-5371 (Direct Dial)
FAX 404-571-5487

AGREEMENT NO. HCFA 87-001-1.11
HOURS: 8:00 - 5:00

Thomas Kinser
President and Chief
Executive Officer

Joan Burks
Senior Vice President
for Government Programs

Robert W. Ebert
Assistant Vice President
Medicare Claims

HAWAII

(See Hawaii Medical Service Association)

IDAHO

(See Blue Cross and Blue Shield of Oregon)

ILLINOISHEALTH CARE SERVICE CORPORATION

233 North Michigan Avenue
Chicago, Illinois 60601

PROVIDER SERVICE AREA: State of Illinois
SPECIAL CLAIMS: HHA

FTS 312-938-6000 (Direct Dial)
FAX 312-565-1107

AGREEMENT NO. HCFA 87-001-1.14
HOURS: 8:00 - 4:00

S. Martin Hickman
President and Chief
Executive Officer
TELE: 938-6817

John F. Nutting
Senior Vice President
Government Contracts
TELE: 938-6209

Marilee Pritchard
Medicare Part A
Coordinator
TELE: 938-6201

Charles R. Goulet
Executive Vice President
TELE: 938-6498

Thomas F. Meyer
Director, Provider
Reimbursement and Audit
TELE: 938-6158

Cecilia Krull
Vice President
Medicare A
TELE: 938-7687

INDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:
 8320 Craig Street, Suite 100
 Indianapolis, Indiana 46250-0452

EXECUTIVE OFFICES:
 120 West Market Street
 Indianapolis, Indiana 46204-2805

PROVIDER SERVICE AREA: State of Indiana

FTS 317-841-4425 (Direct Dial)
 FAX 317-841-4691

AGREEMENT NO. HCFA 88-001-1.16
 HOURS: 8:00 - 4:15

Lloyd J. Banks
 Chairman of the Board
 and Chief Executive
 Officer
 TELE: 263-4703

L. Ben Lytle
 President and
 Chief Operating Officer
 TELE: 263-4292

Stephen Crickmore
 Vice President
 Medicare A and B
 TELE: 841-4540

Richard C. Kilborn
 Vice Chairman of the
 Board
 TELE: 263-4610

Ronald E. Rosenberg
 Senior Vice President
 Government and Consumer
 Sector
 TELE: 841-4401

Dennis Brinker
 Director, Audit and
 Reimbursement and
 Controller
 Government Finance
 TELE: 841-4429

Marsha Barker
 Medicare Coordinator
 TELE: 841-4405

IOWA

IASD HEALTH SERVICES CORP.
 636 Grand Avenue
 Station 28
 Des Moines, Iowa 50309

PROVIDER SERVICE AREA: States of Iowa and South Dakota
 SPECIAL CLAIMS: HHA

FTS 515-245-4618 (Direct Dial)
 FAX 515-245-3984

AGREEMENT NO. HCFA 87-001-1.17
 HOURS: 8:00 - 4:30

Robert D. Ray
 President and Chief
 Executive Officer

C. Craig Hennesy
 Chief Operating Officer

Sally T. Wood
 Vice President
 Government Programs

KANSASBLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

1133 Topeka Avenue
P.O. Box 239
Topeka, Kansas 66601

PROVIDER SERVICE AREA: State of Kansas

FTS 913-291-7000 (Direct Dial)
FAX 913-291-7824

AGREEMENT NO. HCFA 87-001-1.19
HOURS: 8:00 - 4:30

G. Wayne Johnston
President

Thomas L. Miller
Senior Vice President
Internal Affairs

Jay Lohmann
Vice President
Government Programs
and Community Affairs

Beryl Lowry-Born
Controller

KENTUCKYBLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.

9901 Linn Station Road
Louisville, Kentucky 40223

PROVIDER SERVICE AREA: State of Kentucky

FTS 502-423-2011 (Direct Dial)
FAX 502-423-6981

AGREEMENT NO. HCFA 87-001-1.20
HOURS: 8:00 - 4:30

Stephen T. Bow
President and
Chief Executive Officer

Richard A. Hermanson
Director
Government Programs
Division

Frank F. Broadus, Jr.
Vice President
Government Programs

William R. Newson
Consultant to the
President

LOUISIANALOUISIANA HEALTH SERVICE AND INDEMNITY COMPANY

(d/b/a BLUE CROSS OF LOUISIANA)

P.O. Box 95021

Baton Rouge, Louisiana 70895-9021

STREET ADDRESS:

10225 Florida Boulevard

Baton Rouge, Louisiana 70815-1791

PROVIDER SERVICE AREA: State of Louisiana

FTS 504-273-5126 (Direct Dial)

FAX 504-389-0789

AGREEMENT NO. HCFA 87-001-1.21

HOURS: 8:00 - 4:30

John B. Johnson, Jr.
President and Chief
Executive Officer
TELE: 295-2500

Ed Hanchey
Vice President
Provider Reimbursement
and Auditing
TELE: 273-5268

J.D. Prejean
Corporate Vice President
Government Operations
TELE: 273-5126

Mannie D. Paine, M.D.
Medicare Director/Part A
TELE: 273-5139

MAINEASSOCIATED HOSPITAL SERVICE OF MAINE

(d/b/a MAINE BLUE CROSS AND BLUE SHIELD)

110 Free Street

Portland, Maine 04101

PROVIDER SERVICE AREA: State of Maine

SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC

FTS 207-775-3536 (Direct Dial)

FAX 207-854-5215

AGREEMENT NO. HCFA 87-001-1.22

William R. Johnson
President

George W. Hansen
Senior Vice President
and Treasurer

Richard Haggerty
Medicare Coordinator

Peter H. Brown
Vice President
Government Programs

Albert Harvey
Director of Audit
and Reimbursement

John Raeke
Director
Medicare Medical Review

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

PROVIDER SERVICE AREA: State of Maryland and
 the District of Columbia

FTS 301-561-4034 (Direct Dial)
 FAX 301-561-7951

AGREEMENT NO. HCFA 87-001-1.23
 HOURS: 8:00 - 4:15

Carl J. Sardegna
 President
 TELE: 494-5252

Philip H. Grantham
 Senior Vice President
 of Corporate Staff
 TELE: 494-5558

Glenn A. Shimmel
 Vice President
 Government Programs
 TELE: 561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
 Boston, Massachusetts 02106

PROVIDER SERVICE AREA: State of Massachusetts

FTS 617-956-2532 (Direct Dial)
 FAX 617-350-4727

AGREEMENT NO. HCFA 87-001-1.24
 HOURS: 8:00 - 4:00

John Larkin Thompson
 President and Chief
 Executive Officer

Herbert F. Clark
 Senior Vice President
 Finance and
 Administration

Louis J. Resca, Jr.
 Vice President
 Government Programs

Gerald P. Roche
 Assistant Vice President
 Government Programs

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
 Detroit, Michigan 48226

PROVIDER SERVICE AREA: State of Michigan

FTS 313-225-9000 (Direct Dial)
 FAX 313-225-9397

AGREEMENT NO. HCFA 88-001-1.25
 HOURS: 8:30 - 4:45

Richard E. Whitmer
 President and Chief
 Executive Officer
 TELE: 225-0443

Mary Meakin
 Director
 Government Business
 Programs
 TELE: 225-8335

Jeanne Carlson
 Vice President of
 Reimbursement
 TELE: 225-0589

William Van Faasen
 Senior Vice President
 TELE: 225-8202

Rogerlene Reaves
 Manager
 Government Business
 Relations
 TELE: 225-8338

Joe Dobrich
 Director
 Medicare A Operations
 TELE: 225-9341

Rosalee Livingston
 Vice President
 Government Business
 Group
 TELE: 225-0860

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
 St. Paul, Minnesota 55164

STREET ADDRESS:
 3535 Blue Cross Road
 St. Paul, Minnesota 55164

PROVIDER SERVICE AREA: State of Minnesota

FTS 612-456-8000 (Direct Dial)
 FAX 612-456-1050

AGREEMENT NO. HCFA 88-001-1.26
 HOURS: 8:15 - 4:30

Andrew P. Czajkowski
 President
 TELE: 456-8400

Jennifer Joy Bahnemann
 Assistant Vice President
 Government Programs
 TELE: 456-8601

Sandra Humphrey
 Senior Manager
 Medicare A Operations
 TELE: 456-8621

Norman C. Storbakken
 Group Vice President and
 Chief Financial Officer
 TELE: 456-8040

Daryl Blowers
 Director
 Provider Audit and
 Reimbursement
 TELE: 456-8450

MISSISSIPPIBLUE CROSS AND BLUE SHIELD OF MISSISSIPPI, INC

3545 Lakeland Drive
P.O. BOX 23035
Jackson, Mississippi 39225-3035

PROVIDER SERVICE AREA: State of Mississippi

FTS 601-932-3704 (Direct Dial)
FAX 601-939-7035

AGREEMENT NO. HCFA 87-001-1.27
HOURS: 8:00 - 4:30

R. Earl Beck
Chairman

Maurine Blake
Senior Vice President
Government Programs

Sarah Burkett
Assistant Vice President
Medicare Benefits
Administration

Aaron J. Johnston
President and Chief
Executive Officer

Richard Lefoldt
Vice President
Provider Reimbursement
and Audit

MISSOURI

(See Part III of this Directory -
Blue Cross and Blue Shield of Missouri)

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

GREAT FALLS DIVISION
P.O. Box 5004
Great Falls, Montana 59403

HELENA DIVISION
P.O. Box 4309
Helena, Montana 59601

STREET ADDRESS:
3360 Tenth Avenue, South
Great Falls, Montana 59403

STREET ADDRESS:
404 Fuller Avenue
Helena, Montana 59601

PROVIDER SERVICE AREA: State of Montana

FTS 406-791-4000 (Direct Dial)
FAX 406-727-9355

AGREEMENT NO. HCFA 87-001-1.30
HOURS: (Winter) 8:00 - 5:00
(Summer Hours - Memorial Day to Labor Day)
7:30 - 4:00

Alan F. Cain
President
(Located in
Helena Division)
FAX 406-442-9968

Carl Tanberg
Vice President
Provider Services
(Medicare Coordinator)

Mike Wagner
Medicare Manager

NEBRASKA

BLUE CROSS AND BLUE SHIELD OF NEBRASKA
P.O. Box 3248, Main Post Office Station
Omaha, Nebraska 68180

STREET ADDRESS:
7261 Mercy Road
Omaha, Nebraska 68124

PROVIDER SERVICE AREA: State of Nebraska

FTS 402-390-1883 (Direct Dial)
FAX 403-392-2141

AGREEMENT NO. HCFA 87-001-1.31
HOURS: 8:00 - 4:30

William H. Heavey
President

David Realph
Senior Vice President
Finance and Government
Programs

John T. Hines
Vice President
Government Programs

NEVADA

(See Aetna Life Casualty Company)

NEW HAMPSHIRE

NEW HAMPSHIRE-VERMONT HEALTH SERVICE
Two Pillsbury Street
Concord, New Hampshire 03301

PROVIDER SERVICE AREA: States of New Hampshire and Vermont
SPECIAL CLAIMS: RHC

FTS 603-224-9511 (Direct Dial)
FAX 603-224-9511 Ask for Ext. 3054

AGREEMENT NO. HCFA 87-001-1.32
HOURS: 8:00 - 4:30

John L. Marcille
President

Edward Cutting
Vice President
Client Services

Roger Loos
Director
Medicare Satellite
Administration

NEW JERSEY

BLUE CROSS AND BLUE SHIELD OF NEW JERSEY, INC.
33 Washington Street
Newark, New Jersey 07102

PROVIDER SERVICE AREA: State of New Jersey

FTS 201-456-2000 (Direct Dial)
FAX 201-456-2050

AGREEMENT NO. HCFA 87-001-1.33
HOURS: 8:00 - 5:00

Donald M. Daniels
President
TELE: 456-2601

Joan F. Boyle
Executive Vice President
TELE: 456-3174

NEW MEXICONEW MEXICO BLUE CROSS AND BLUE SHIELD, INC.

P.O. Box 13597
Albuquerque, New Mexico 87192-3597

STREET ADDRESS:

12800 Indian School Road, N.E.
Albuquerque, New Mexico 87112

PROVIDER SERVICE AREA: State of New Mexico
SPECIAL CLAIMS: HHA, RHC

FTS 505-291-3540 (Direct Dial)
FAX 505-291-3541

AGREEMENT NO. HCFA 87-001-1.34
HOURS: 8:00 - 4:30

C. Wyndham Kidd, Jr.
President
TELE: 291-3571

Elisa Hamill
Senior Vice President
Government Programs
TELE: 291-3540

NEW YORKEMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue
New York, New York 10017

PROVIDER SERVICE AREA: State of New York

FTS 212-490-4567 (Direct Dial)
FAX 212-682-5746

AGREEMENT NO. HCFA 87-001-1.38
HOURS: 8:30 - 4:30

Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
TELE: 490-7070

Harvey W. Friedman
Divisional Vice
President
Government Programs
TELE: 490-4470

BILL PROCESSING SITE:

CORRESPONDENCE SHOULD BE SENT TO:
MEDICARE PART A BILL PROCESSING
P.O. Box 4846
Syracuse, New York 13221

STREET ADDRESS:

518 James Street
Syracuse, New York 13203

FTS 315-474-4100 (Direct Dial)
FAX 315-474-8741

HOURS: 8:00 - 4:15

John B. Olsen
Vice President
Statewide Medicare A
Operations
TELE: 474-4120

NORTH CAROLINABLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

P.O. Box 2291
 Durham, North Carolina 27702

STREET ADDRESS:
 800 South Duke Street
 Durham, North Carolina 27701

PROVIDER SERVICE AREA: State of North Carolina

FTS 919-688-5528 (Direct Dial)

AGREEMENT NO. HCFA 87-001-1.43

FAX 919-688-4973

HOURS: 8:00 - 4:30

Thomas A. Rose
 President

Theresa L. Morris
 Director
 Medicare Claims

O. Brown Gardner
 Senior Director
 Medicare Programs

J. Sherman Owens
 Vice President
 Benefits Administration

NORTH DAKOTABLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13th Avenue, S.W.
 Fargo, North Dakota 58121

PROVIDER SERVICE AREA: State of North Dakota

FTS 701-282-1100 (Direct Dial)

AGREEMENT NO. HCFA 87-001-1.44

FAX 701-282-1469

HOURS: 8:00 - 4:30

Maye Christianson
 President
 TELE: 282-1325

LeNoel Lichtsinn
 Senior Vice President
 TELE: 282-1329

David Cummings
 Medicare Coordinator
 and Manager
 Medicare Operations
 TELE: 282-1200

OHIOCOMMUNITY MUTUAL INSURANCE COMPANY

CORPORATE ADDRESS:

Atrium Two, Suite 2600
221 E. Fourth Street
Cincinnati, Ohio 45202

MEDICARE OPERATIONS ADDRESS:

Randall Building, Holiday Office Park
P.O. Box 145482, 801 West Eight Street
Cincinnati, Ohio 45250-5482

PROVIDER SERVICE AREA: State of Ohio

FTS 513-872-8100 (Direct Dial)
FAX 513-852-4249

AGREEMENT NO. HCFA 87-001-1.46
HOURS: 8:30 - 4:30

Dwane Houser
President and
Chief Executive Officer
TELE: 872-8100

Donald M. Dominick
Director
Medicare Finance and
Program Support
TELE: 852-4354

Ed Shamrock
Director
Audit and Reimbursement
TELE: 852-4330

Stefen F. Brueckner
Group Senior Vice
President and General
Manager
TELE: 513-977-8910

Richard Erb
Medicare Coordinator
TELE: 852-4288

Stephen E. Minnis
Director
Medicare Claims
Operations
TELE: 852-4201

Thomas C. Mowry
Vice President
Government Programs
TELE: 852-4230

OKLAHOMAGROUP HEALTH SERVICE OF OKLAHOMA, INC.

(d/b/a BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)
1215 South Boulder Avenue
Tulsa, Oklahoma 74119

PROVIDER SERVICE AREA: State of Oklahoma

FTS 918-560-2090 (Direct Dial)
FAX 918-560-2112

AGREEMENT NO. HCFA 87-001-1.52
HOURS: 8:00 - 4:45

Ralph S. Rhoades
President

Peggy A. Risinger
Vice President and
Director of
Government Programs

OREGONBLUE CROSS AND BLUE SHIELD OF OREGON

P.O. Box 8110
Portland, Oregon 97207-8110

STREET ADDRESS:
100 S.W. Market Street
Portland, Oregon 97201

PROVIDER SERVICE AREA: States of Oregon and Idaho
also Clark County in the State of Washington

FTS 503-721-7007 (Direct Dial)
FAX 503-228-3304

AGREEMENT NO. HCFA 87-001-1.53
HOURS: 9:00 - 3:00

Solomon D. Menashe
President
TELE: 225-5220

Richard Woolworth
Executive Vice President
Internal Operations
TELE: 225-5206

James E. Verdick
Vice President
Government Programs
TELE: 721-7115

PENNSYLVANIAINDEPENDENCE BLUE CROSS

(Formerly BLUE CROSS OF GREATER PHILADELPHIA)
1901 Market Street
Philadelphia, Pennsylvania 19103

PROVIDER SERVICE AREA: Pennsylvania Counties of Philadelphia,
Bucks, Montgomery, Chester, and Delaware
SPECIAL CLAIMS: HHA

FTS 215-564-2100 (Direct Dial)
FAX 215-241-3679

AGREEMENT NO. HCFA 87-001-1.72
HOURS: 8:15 - 4:30

Eugene J. Ott
Chief Operating Officer
TELE: 241-2760

Thomas J. McElvogue
Vice President
Government and Special
Affairs
TELE: 241-2435

Robert A. McKeown
Vice President
Provider Services
TELE: 241-2770

PENNSYLVANIA (Continued)BLUE CROSS OF WESTERN PENNSYLVANIA

Fifth Avenue Place
Pittsburgh, Pennsylvania 15222

PROVIDER SERVICE AREA: Pennsylvania Counties except those
listed for Independence Blue Cross
SPECIAL CLAIMS: RHC

FTS 412-255-7000 (Direct Dial)
FAX 412-392-4660

AGREEMENT NO. HCFA 87-001-1.56
HOURS: 8:30 - 4:45

Eugene J. Barone
President
TELE: 255-8250

Gus P. Georgiadis
Senior Vice President
Consumer/Government
Programs
TELE: 255-7858

Lawrence T. Miller
Vice President
Government Programs
TELE: 255-7351

RHODE ISLANDBLUE CROSS AND BLUE SHIELD OF RHODE ISLAND

444 Westminster Mall
Providence, Rhode Island 02901

PROVIDER SERVICE AREA: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
FAX 401-272-2389

AGREEMENT NO. HCFA 87-001-1.58

Douglas J. McIntosh
President

George Schobel
Senior Vice President
Government Programs

John Lauzon
Director of Federal
Programs

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINAMEDICARE

Fontaine Business Center
300 Arbor Lake Drive, Suite 1300
Columbia, South Carolina 29223

PROVIDER SERVICE AREA: State of South Carolina
SPECIAL CLAIMS: HHA, P/E

FTS 803-754-1968 (Direct Dial)
FAX 803-754-6762

AGREEMENT NO. HCFA 87-001-1.59
HOURS: 8:30 - 5:00

M. Edward Sellers
President and
Chief Operating Officer

William R. Horton
Vice President
Medicare Operations

DIRECT CORRESPONDENCE
TO:
Mr. William R. Horton

SOUTH DAKOTA
(See IASD Health Service Corp)

TENNESSEE

BLUE CROSS AND BLUE SHIELD OF TENNESSEE

801 Pine Street
Chattanooga, Tennessee 37402

PROVIDER SERVICE AREA: State of Tennessee
SPECIAL CLAIMS: RHC

FTS 615-755-5779 (Direct Dial)
FAX 615-752-6518

AGREEMENT NO. HCFA 87-001-1.60
HOURS: 8:00 - 4:15

James R. McGuff
President

Wesley Sorrow
Vice President
Finance

David L. Deal
Director
Government Programs

William A. Nuckols
Executive Vice President
Chief Administrative
Officer

Robert Wortman
Executive Vice President
Internal Affairs

TEXAS

BLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

P.O. Box 660156
Dallas, Texas 75266-0156

STREET ADDRESS:
901 South Central Expressway
Richardson, Texas 75080

PROVIDER SERVICE AREA: State of Texas

FTS 214-669-6900 (Direct Dial)
FAX 214-669-7612

AGREEMENT NO. HCFA 87-001-1.62
HOURS: 7:30 - 4:00

John D. Melton
President
TELE: 669-6010

Rogers K. Coleman, M.D.
Executive Vice President
TELE: 669-6011

Edwin D. Langford
Vice President
Provider Reimbursement
TELE: 680-7600

Jeff Langmead
Senior Vice President
TELE: 669-6065

Vernon Walker
Vice President
Comptroller
TELE: 669-6190

Lelia Wright
Vice President
Medicare
TELE: 669-7414

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270
Salt Lake City, Utah 84130

PROVIDER SERVICE AREA: State of Utah

FTS 801-487-6441 (Direct Dial)
FAX 801-481-6994

AGREEMENT NO. HCFA 87-001-1.63
HOURS: 8:30 - 4:30

Jed Pitcher
President and
Chief Executive Officer
TELE: 487-6441

Frank Leonard
Vice President
Finance
TELE: 487-6441

Reid Greenwood
Vice President
Benefit Administration
and Government Programs
(Medicare Coordinator)
TELE: 481-6631

VERMONT

(See New Hampshire-Vermont Health Service)

VIRGINIABLUE CROSS AND BLUE SHIELD OF VIRGINIA

602 South Jefferson Street
P.O. Box 12201
Roanoke, Virginia 24023-2201

PROVIDER SERVICE AREA: State of Virginia

FTS 804-359-7000 (Direct Dial)
FAX 703-985-2089 (Roanoke Office)
804-342-2225 (Richmond Office)

AGREEMENT NO. HCFA 87-001-1.64
HOURS: 8:15 - 4:45

Norwood H. Davis, Jr.
Chief Executive Officer
and Chairman of the
Board
TELE: 804-359-7173

Paul S. Keyser
Vice President
Medicare Operations
TELE: 703-985-2069

Thomas Jarvis
Director
Medicare Operations
TELE: 703-985-3930

Timothy Brown
Director
Reimbursement
TELE: 804-342-2222

WASHINGTONBLUE CROSS OF WASHINGTON AND ALASKA

P.O. Box 2847
Seattle, Washington 98111-2847

STREET ADDRESS:
7001 - 220TH S.W.
Mountlake Terrace, Washington 98043

PROVIDER SERVICE AREA: States of Washington and Alaska

FTS 206-670-5524 (Direct Dial)
FAX 206-670-5543

AGREEMENT NO. HCFA 87-001-1.66
HOURS: 8:30 - 5:00

Donald Lockwood
President
FTS: 206-361-3854

Bill Eastwood
Vice President
Benefit Services
TELE: 670-4168

Janet Russell
Manager
Federal Programs
TELE: 670-5504

WEST VIRGINIABLUE CROSS/BLUE SHIELD OF WEST VIRGINIA, INC.

P.O. Box 231
Charleston, West Virginia 25321

FOR EXPRESS MAIL:
200 Kanawha Boulevard East
Charleston, West Virginia 25301

PROVIDER SERVICE AREA: State of West Virginia

FTS 304-347-7600 (Direct Dial)
FAX 304-347-7696

AGREEMENT NO. HCFA 87-001-1.67
HOURS: 8:30 - 4:30

James W. Heaton
President
TELE: 347-7770

Fritz Moore
Vice President
Medicare Operations
TELE: 347-7643

Susan Hereford
Director, Medicare Audit
and Reimbursement
TELE: 347-7653

Samuel Tyre
Senior Vice President
TELE: 347-7535

Tom Cunningham
Director, Medicare
Claims
TELE: 347-7656

WISCONSINBLUE CROSS BLUE SHIELD UNITED OF WISCONSIN

P.O. Box 2025
Milwaukee, Wisconsin 53212-2025

STREET ADDRESS:
1515 N. River Center Drive
Milwaukee, Wisconsin 53212

PROVIDER SERVICE AREA: State of Wisconsin
SPECIAL CLAIMS: HHA

FTS 414-226-5000 (Direct Dial)
FAX 414-226-5226

AGREEMENT NO. HCFA 87-001-1.70
HOURS: (Winter) 8:00 - 4:30
(Summer) 7:45 - 4:30
(Fri(Only) 7:45 - 1:30

Thomas R. Hefty
President and Chief
Executive Officer
TELE: 226-6295

Thomas Williams
Vice President
Government Programs
TELE: 226-6004

Larry Pierzchalski
Senior Manager
Provider Audit
TELE: 226-6991

Thomas Gazzana
Vice President
Health Management
TELE: 226-6202

WYOMINGBLUE CROSS AND BLUE SHIELD OF WYOMING

4000 House Avenue
P.O. Box 2266
Cheyenne, Wyoming 82001

PROVIDER SERVICE AREA: State of Wyoming

FTS 307-634-1393 (Direct Dial)
FAX 307-778-8582

AGREEMENT NO. HCFA 87-001-1.71
HOURS: 8:00 - 5:00

Charles E. Chapman
President
Medicare Coordinator
TELE: 634-1393

Lloyd Wilder
Senior Director of
Federal Programs
TELE: 634-1393

PART II - BLUE SHIELD PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

JURISDICTION: State of Alabama

FTS 205-988-2100 (Direct Dial)
FAX 205-988-2949

CONTRACT NO. HCFA 87-003-2
HOURS: 8:00 - 4:45

William H. Mandy
President
TELE: 988-2118

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
TELE: 988-2126

Leigh Forman
Manager
Medicare B Claims
TELE: 988-2777

E. G. Thrasher
Executive Vice President
TELE: 988-2116

Norman Love
Director, Federal
Programs
TELE: 988-2137

ALASKA

(See Aetna Life and Casualty Company)

ARIZONA

(See Aetna Life and Casualty Company)

ARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC.

A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

JURISDICTION: State of Arkansas

FTS 501-740-5011 (Direct Dial)
FAX 501-378-2804

CONTRACT NO. HCFA-87-004-2
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
TELE: 378-2133

Regina H. Stewart
Vice President
Government Programs
TELE: 378-2836

Theresa Milligan
Manager, Government
Programs Support
TELE: 378-2078

Sharon Allen
Executive Vice President
TELE: 378-2145

CALIFORNIA

CALIFORNIA PHYSICIANS' SERVICE
 (d/b/a BLUE SHIELD OF CALIFORNIA)
 P.O. Box 7013
 San Francisco, California 94120

STREET ADDRESS:
 1 Beach Street
 San Francisco, California 94133

JURISDICTION: State of California (North)

FTS 415-445-5087 (Direct Dial)
 FAX 415-445-5677

CONTRACT NO. HCFA-87-005-2
 HOURS: 8:00 - 4:30

Thomas C. Patton
 Chief Executive Officer
 and Chairman
 TELE: 445-5087

Michael Ganahl
 Senior Vice President
 and Chief Financial
 Officer
 TELE: 445-5101

James McMurtry
 Vice President
 Medicare
 FTS 916-896-7093

Charles W. Stewart
 President
 TELE: 445-5097

Margaret Green
 Senior Vice President
 Standard Claims and
 Medicare
 TELE: 445-5646

Diane Jiminez
 Manager
 Medicare Liaison
 and Medical Review
 TELE: 445-5413

COLORADO

ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
 (d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)
 700 Broadway
 Denver, Colorado 80273

JURISDICTION: State of Colorado

FTS 303-831-2131 (Direct Dial)
 FAX 303-839-5876

CONTRACT NO. HCFA-87-006-2
 HOURS: 8:00 - 4:30

John R. Galbraith
 President
 TELE: 831-2802

Tom Gillgannon
 Vice President
 Government Programs
 TELE: 831-2788

James Wanebo
 Director
 Medicare Part B Claims
 Operations
 TELE: 831-2943

Elisa J. Hamill
 Senior Vice President
 Government Programs
 TELE: 831-2406

Steven Endress
 Senior Vice President
 Finance and Actuarial
 Services
 TELE: 831-2123

Susan Schutte
 Director
 Government Services
 TELE: 831-2276

CONNECTICUT

(See The Travelers Insurance Company)

DELAWARE

(See Pennsylvania Blue Shield)

DISTRICT OF COLUMBIA

(See Pennsylvania Blue Shield)

FLORIDABLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

532 Riverside Avenue

P.O. Box 1798

Jacksonville, Florida 32231

JURISDICTION: State of Florida

FTS 904-791-6111 (Direct Dial)

FAX 904-791-6838

CONTRACT NO. HCFA-87-009-2

HOURS: 8:00 - 4:30

William E. Flaherty
PresidentKaren Huber
Director
Quality and Technical
ServicesJeff Hinson
Director of ClaimsAntonio (Tony) Favino
Senior Vice President
OperationsHenry Douglas
Director of
CommunicationsCurtis Lord
Director
Administrative Services
and Health Services DataW. Charles Scott
Vice President
Medicare Part BGEORGIA

(See Aetna Life and Casualty Company)

HAWAII

(See Aetna Life and Casualty Company)

IDAHO

(See EQUICOR, Inc.)

ILLINOISHEALTH CARE SERVICE CORPORATION

233 North Michigan Avenue

Chicago, Illinois 60601

JURISDICTION: State of Illinois

FTS 312-938-6000 (Direct Dial)

FAX 312-861-0319

CONTRACT NO. HCFA-89-010-2

HOURS: 8:00 - 4:00

S. Martin Hickman
President and Chief
Executive Officer
TELE: 938-6817John F. Nutting
Senior Vice President
Government Contracts
TELE: 938-6209Ann J. Shannon
Vice President
Medicare Part B Support
TELE: 938-7474

HEALTH CARE SERVICE CORPORATION (Continued)

MARION FACILITY:
P.O. Box 995
Marion, Illinois 62959

FTS 618-997-2311
FAX 618-993-8091

William J. Gowen
Vice President
Medicare Part B

Joan Davis
Medicare Coordinator

INDIANA

ASSOCIATED INSURANCE COMPANIES, INC.
(d/b/a BLUE CROSS AND BLUE SHIELD OF INDIANA)

OPERATIONS OFFICES:
8320 Craig Street, Suite 100
Indianapolis, Indiana 46250-0452

EXECUTIVE OFFICES:
120 West Market Street
Indianapolis, Indiana 46204-2805

JURISDICTION: State of Indiana

FTS 317-841-4425 (Direct Dial)
FAX 317-841-4691

CONTRACT NO. HCFA-88-011-2
HOURS: 8:00 - 4:15

Lloyd J. Banks
Chairman of the Board
and Chief Executive
Officer
TELE: 263-4703

L. Ben Lytle
President and Chief
Operating Officer
TELE: 263-4292

Stephen Crickmore
Vice President
Medicare A and B
TELE: 841-4540

Richard C. Kilborn
Vice Chairman of the
Board
TELE: 263-4610

Ronald E. Rosenberg
Senior Vice President
Government and Consumer
Sector
TELE: 841-4401

Marsha Barker
Medicare Coordinator
TELE: 841-4405

IOWAIASD HEALTH SERVICES CORP.

636 Grand Avenue
Station 28
Des Moines, Iowa 50309

JURISDICTION: State of Iowa

FTS 515-245-4618 (Direct Dial)
FAX 515-245-3984

CONTRACT NO. HCFA-87-012-2
HOURS: 8:00 - 4:30

Robert D. Ray
President and Chief
Executive Officer

C. Craig Hennesy
Chief Operating Officer

Sally T. Wood
Vice President
Government Programs

KANSASBLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

1133 Topeka Avenue
P.O. Box 239
Topeka, Kansas 66601

JURISDICTION: States of Kansas (All Counties except Johnson
and Wyandotte) and Nebraska

FTS 913-291-7000 (Direct Dial)
FAX 913-291-7824

CONTRACT NO. HCFA-88-040-2
HOURS: 8:00 - 4:30

G. Wayne Johnston
President

Jay Lohmann
Vice President
Government Programs and
Community Affairs

Beryl Lowry-Born
Controller

Thomas L. Miller
Senior Vice President
Internal Affairs

KENTUCKYBLUE CROSS AND BLUE SHIELD OF KENTUCKY, INC.

100 East Vine Street
6th Floor
Lexington, Kentucky 40507

JURISDICTION: State of Kentucky

FTS 606-233-1436 (Direct Dial)
FAX 606-281-5819

CONTRACT NO. HCFA-87-036-2
HOURS: 8:00 - 4:30

Steven T. Bow
President and Chief
Executive Officer

William R. Newson
Consultant to the
President
Michael Warman
Director
Medicare, Part B

Frank F. Broadus, Jr.
Vice President
Government Programs

LOUISIANA

(See Arkansas Blue Cross and Blue Shield, Inc.)

MAINE

(See Blue Cross and Blue Shield of Massachusetts, Inc.)

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

JURISDICTION: All Maryland Counties except Princes Georges
 and Montgomery (See Pennsylvania Blue Shield)

FTS 301-561-4045 (Direct Dial)
 FAX 301-561-7951

CONTRACT NO. HCFA-87-014-2
 HOURS: 8:00 - 4:15

Carl J. Sardegna
 President
 TELE: 494-5252

Philip H. Grantham
 Senior Vice President
 of Corporate Staff
 TELE: 494-5558

Glenn A. Shimmel
 Vice President
 Government Programs
 TELE: 561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
 Boston, Massachusetts 02106

JURISDICTION: State of Massachusetts (Cost Reimbursement Contract)
 States of Maine, Vermont and New Hampshire
 (Tri-State Fixed-Price Contract)

FTS 617-956-3414 (Direct Dial)
 FAX 617-956-2343

CONTRACT NO. HCFA-87-015-2
 CONTRACT NO. HCFA-FP-85-060-2
 HOURS: 8:00 - 4:00

MASSACHUSETTS COST CONTRACT OPERATION:

John Larkin Thompson
 President and Chief
 Executive Officer

Louis J. Resca, Jr.
 Vice President
 Government Programs

Sharon Smith
 Assistant Vice President
 Government Programs

Herbert F. Clark
 Senior Vice President
 Finance and
 Administration

MAINE TRI-STATE FIXED PRICE CONTRACT OPERATIONS

Pearl Somaini-Dayer
 Manager
 Blue Shield of
 Massachusetts/Tri-State
 Medicare Claims
 P.O. Box 1010
 Biddeford, Maine 04005
 FTS 207-282-5991

Paul Duplinsky
 Program Manager
 3 Landry Street
 Biddeford, Maine 04005
 FTS 207-282-5991

MICHIGAN

BLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
 Detroit, Michigan 48226

JURISDICTION: State of Michigan

FTS 313-225-9000 (Direct Dial)
 FAX 313-225-9397

CONTRACT NO. HCFA-88-016-2
 HOURS: 8:30 - 4:45

Donald M. D. Thurber
 Chairman
 TELE: 225-0531

Rosalee Livingston
 Vice President
 Government Business
 Group
 TELE: 225-0860

Lou Gorning
 Director
 Medicare B Operations
 TELE: 225-7374

Richard E. Whitmer
 President and Chief
 Executive Officer
 TELE: 255-0443

Mary Meakin
 Director
 Government Business
 Programs
 TELE: 225-8335

Rogerlene Reaves
 Manager
 Government Business
 Relations
 TELE: 225-8338

William Van Faasen
 Senior Vice President
 Operations
 TELE: 225-8202

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
St. Paul, Minnesota 55164

STREET ADDRESS:
Waterview Office Tower
1200 Yankee Doodle Road
Eagan, Minnesota 55122

JURISDICTION: All Minnesota Counties except Anoka, Dakota, Fillmore,
Goodhue, Hennepin, Houston, Olmstead, Ramsey, Wabasha,
Washington and Winona. (See Travelers Insurance Company).

FTS 612-456-8000 (Direct Dial)
FAX 612-456-1050

CONTRACT NO. HCFA-88-035-2
HOURS: 8:15 - 4:30

Andrew P. Czajkowski
President
TELE: 456-8400

Jennifer Joy Bahnemann
Assistant Vice President
Government Programs
TELE: 456-8601

Mary Jane Salem
Senior Manager
Medicare B Operations
TELE: 456-8643

Norman C. Storbakken
Group Vice President and
Chief Financial Officer
TELE: 456-8040

MISSISSIPPI

(See The Travelers Insurance Company)

MISSOURIBLUE CROSS AND BLUE SHIELD OF KANSAS CITY

P.O. Box 419840
Kansas City, Missouri 64141

STREET ADDRESS:
2301 Main
Kansas City, Missouri 64141

JURISDICTION: Western Missouri and the Counties of
Johnson and Wyandotte in Kansas

FTS 816-395-2222 (Direct Dial)
FAX 816-561-9446

CONTRACT NO. HCFA-87-017-2
HOURS: 8:00 - 4:30

Richard P. Kreckler
President

Fred Tromans
Senior Vice President
Claims

DIRECT CORRESPONDENCE
TO:
Brian Thompson
Director, Medicare

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

P.O. Box 4309
 404 Fuller Avenue
 Helena, Montana 59601

JURISDICTION: State of Montana

FTS 406-791-4000 (Direct Dial)
 FAX 406-442-9968

CONTRACT NO. HCFA-87-018-2
 HOURS: 8:00 - 5:00

Alan F. Cain
 President
 TELE: 791-4000

Hal Rawson
 Vice President
 Planning and Government
 Operations
 (Medicare Coordinator)
 TELE: 444-8262

Marsha Vanderhoff
 Medicare Manager
 TELE: 444-8374

NEBRASKA

(See Blue Cross and Blue Shield of Kansas, Inc.)

NEVADA

(See Aetna Life and Casualty Company)

NEW HAMPSHIRE

(See Blue Cross and Blue Shield of Massachusetts - Tri-State)

NEW JERSEY

(See Pennsylvania Blue Shield)

NEW MEXICO

(See Aetna Life and Casualty Company)

NEW YORKBLUE SHIELD OF WESTERN NEW YORK, INC.

275 Oak Street, P.O. Box 356
Buffalo, New York 14240-0356

UPSTATE MEDICARE DIVISION:
7-9 Court Street
Binghamton, New York 13901-3197

JURISDICTION: The State of New York (except for the
Counties served by Empire and Group Health, Inc.)

FTS 716-855-7000 (Direct Dial)
FAX 716-855-6922

CONTRACT NO. HCFA 87-022-2
HOURS: 8:15 - 4:30

John T. Manyon
President and
Chief Executive
Officer
TELE: 855-6981

Henry F. Becker
Senior Vice President
External Operations
TELE: 855-7720

Jerry Maciejewski
Senior Vice President
Upstate Medicare
Division
TELE: FTS 607-772-9264
FAX 607-779-6395

NOTE: Correspondence
concerning Medicare
should be sent directly
to the Upstate Medicare
Division

EMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue
New York, New York 10017

JURISDICTION: Counties of Bronx, Columbia, Delaware, Dutchess,
Greene, Kings, Nassau, New York, Orange, Putnam, Richmond,
Rockland, Suffolk, Sullivan, Ulster and Westchester.

FTS 212-490-4567 (Direct Dial)
FAX 212-682-5746

CONTRACT NO. HCFA 87-021-2
HOURS: 8:30 - 4:30

Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
TELE: 490-7070

Harvey W. Friedman
Divisional Vice
President
Government Programs
TELE: 490-4470

Gloria M. McCarthy
Vice President
Part B
TELE: 490-5577

NORTH CAROLINA
(See EQUICOR, Inc.)

NORTH DAKOTA

BLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13TH Avenue, S.W.
 Fargo, North Dakota 58121

JURISDICTION: The States of North Dakota
 and South Dakota

FTS 701-282-1100 (Direct Dial)
 FAX 701-282-1469

CONTRACT NO. HCFA 87-023-2
 HOURS: 8:00 - 4:30

Mayo Christianson
 President
 TELE: 282-1325

LeNoel Lichtsinn
 Senior Vice President
 TELE: 282-1329

David Cummings
 Medicare Coordinator
 TELE: 282-1200

OHIO

(See Nationwide Mutual Insurance Company)

OKLAHOMA

(See Aetna Life and Casualty Company)

OREGON

(See Aetna Life and Casualty Company)

PENNSYLVANIAPENNSYLVANIA BLUE SHIELD

P.O. Box 89065
Camp Hill, Pennsylvania 17089-0065

FOR EXPRESS MAIL:
1800 Center Street
Camp Hill, Pennsylvania 17089

JURISDICTION: States of Pennsylvania, Delaware, and New Jersey;
District of Columbia, City of Alexandria, Arlington and Fairfax
Counties in Virginia; Prince Georges and Montgomery Counties in
Maryland.

FTS 717-763-3151 (Direct Dial)
FAX 717-731-2431 (Center Street)
717-975-7045 "
717-561-5608 (East Park Drive)

CONTRACT NO. HCFA 87-025-2
HOURS: 8:30 - 4:45

Samuel Ross
President
TELE: 763-3415

Everett F. Bryant
Senior Vice President
TELE: 763-3919

Richard Johnson
Vice President
Medicare Operations
Pennsylvania, Delaware,
District of Columbia
TELE: 763-3495

Robert B. Edmiston, M.D.
Senior Vice President
Professional Affairs
TELE: 763-3312

Thomas R. Stone, Ph.D.
Vice President
Medical Support Service
TELE: 731-2456

Joseph Kreuer
Vice President
Medicare Operations
New Jersey
TELE: 561-5604

PUERTO RICO

SEGUROS DE SERVICIO DE SALUD DE PUERTO RICO, INC.
G.P.O. Box 3628, San Juan, Puerto Rico 00936-3628

STREET ADDRESS:
1441 Franklin D. Roosevelt Avenue
Caparra, Puerto Rico 00920

JURISDICTION: Puerto Rico and U.S. Virgin Islands

FTS 809-749-4949 (Switch Board)
FTS 809-749-4080 (Medicare)
FAX 809-749-4091

CONTRACT NO. HCFA 87-033-2
HOURS: 7:45 - 4:15
Atlantic Standard Time

VACANT
President
TELE: 749-4515

Maldonado de Oms
M.D., M.P.H.
Senior Vice President
Medicare
TELE: 749-4080

Ruben Eli Matos
Assistant Vice President
Medicare Administration
TELE: 749-4033

Leopoldo Mercado, Esq.
Acting Vice President
TELE: 749-4114

Orlando Lomba
Assistant Vice President
Medicare
TELE: 749-4031

RHODE ISLANDBLUE CROSS AND BLUE SHIELD OF RHODE ISLAND

444 Westminster Mall
Providence, Rhode Island 02901

JURISDICTION: State of Rhode Island

FTS 401-272-8500 (Direct Dial)
FAX 401-272-2389

CONTRACT NO. HCFA 87-026-2

Douglas J. McIntosh
President

George Schobel
Vice President
Government Programs

John Lauzon
Director of Federal
Programs

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINAMEDICARE

Fontaine Business Center
300 Arbor Lake Drive, Suite 1300
Columbia, South Carolina 29223

JURISDICTION: State of South Carolina

FTS 803-754-1968 (Direct Dial)
FAX 803-754-6762

CONTRACT NO. HCFA 87-027-2
HOURS: 8:30 - 5:00

M. Edward Sellers
President and
Chief Operating Officer

Carolyn Bankhead
Senior Vice President
CHAMPUS Program

DIRECT CORRESPONDENCE
TO:
William R. Horton
Vice President
Medicare Operations

SOUTH DAKOTA

(See Blue Shield of North Dakota)

TENNESSEE

(See EQUICOR, Inc.)

TEXASBLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

901 South Central Expressway
Richardson, Texas 75080

JURISDICTION: State of Texas

FTS 214-669-6900 (Direct Dial)
FAX 214-669-7612

CONTRACT NO. HCFA 87-029-2
TELE: 7:30 - 4:00

John D. Melton
President
TELE: 669-6010

Jeff Langmead
Senior Vice President
TELE: 669-6065

Lelia Wright
Vice President
Medicare
TELE: 669-7266

Rogers K. Coleman, M.D.
Executive Vice President
TELE: 669-6011

Vernon Walker
Vice President
Comptroller
TELE: 669-6190

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270, Medicare B
Salt Lake City, Utah 84130

JURISDICTION: State of Utah

FTS 801-487-6441 (Direct Dial)
FAX 801-481-6994

CONTRACT NO. HCFA 87-030-2
HOURS: 8:30 - 4:30

Jed Pitcher
President and
Chief Executive Officer
TELE: 487-6441

Frank Leonard
Vice President
Finance
TELE: 487-6441

Reid Greenwood
Vice President
Benefit Administration
and Government Programs
TELE: 481-6631

VERMONT

(See Blue Cross and Blue Shield of Massachusetts - Tri State)

VIRGINIA

(See The Travelers Insurance Company)

WASHINGTON

WASHINGTON PHYSICIANS' SERVICE
4th & Battery Building, 6th Floor
2401 - 4th Avenue
Seattle, Washington 98121

JURISDICTION: State of Washington

FTS 206-441-9370 (Direct Dial)
FAX 206-443-6354

CONTRACT NO. HCFA 87-034-2
HOURS: 8:00 - 5:00

Jack W. C. Heath
President
TELE: 443-6303

Kenneth Nelson
Vice President
TELE: 443-6335

Gisela Wisskirchen
Manager
Medicare Administration
TELE: 443-6356

WEST VIRGINIA

(See Nationwide Mutual Insurance Company)

WISCONSIN

(See Wisconsin Physician's Service Corporation)

WYOMING

(See EQUICOR, Inc.)

PART III - COMMERCIAL AND INDEPENDENT

AETNA LIFE AND CASUALTY COMPANY

[HOME OFFICE]

151 Farmington Avenue
Hartford, Connecticut 06156

EXPRESS MAIL ONLY:

Medicare Administration - M-323
306 Industrial Park Road
Middletown, Connecticut 06457

PART A PROVIDER SERVICE AREA:

States of Arizona, California, Connecticut, Florida,
Illinois, Massachusetts, Nevada, New Jersey,
Pennsylvania, Tennessee and Washington

PART B JURISDICTION:

States of Alaska, Arizona, Georgia, Nevada, Oklahoma,
Oregon, Hawaii, New Mexico, Guam, and Northern
Marianna Islands

SPECIAL CLAIMS: HHA, RHC, OPA, HL

FTS 203-636-5666 (Direct Dial)
FAX 203-636-1337

AGREEMENT NO. HCFA 87-300-1
CONTRACT NO. HCFA 87-300-2
CONTRACT NO. HCFA 88-326-2
(For Georgia)

James Lynn
President

Edmund Kelly
Vice President, Claims
Employee Benefits
Division

Duane O. Loveless
Assistant Vice President
Medicare Administration
TELE: 636-5667

Peggy Nail
Director
Part A
TELE: 636-5643

Cecil Bonneville
Medicare Administration
Group Division
Audit and Reimbursement
TELE: 636-5612

Robert Champagne
Director
Part B Medicare
Operations
TELE: 636-5669

Kenneth K. Kerns
Manager
Medicare Administration
Fiscal Management
Planning and Personnel
TELE: 636-5671

AETNA (Continued)FIELD OFFICES - PART ACALIFORNIA

Pat Taormino
Regional Manager
Medicare Benefits
Administration
P.O. Box 808019
Petaluma, California
94975-8019
939 Transport Way
Petaluma, CA 94975

FTS 707-763-5455
FAX 707-763-2577
HOURS 8:00 - 4:15

FLORIDA

Robert L. Grathwohl
Manager
Aetna Medicare
Administration
2280 U.S. Highway 19 N.
Suite 165
Clearwater, FL
34623-2193

FTS 813-796-8292
FAX 813-796-5694
HOURS: 8:00 - 4:00

PENNSYLVANIA

Gerald G. Livesey
Manager
Claims Administration

Dennis Phipps
Manager, Audit and
Reimbursement
501 Office Center Drive
Fort Washington, PA
19034

FTS 215-643-7200
FAX 215-540-9520
HOURS: 8:00 - 4:15

CONNECTICUT

William Doyle
Manager
Medicare Claims
Administration
270 Farmington Ave.
2nd Floor
P.O. Box 329
Farmington, CT 06032

FTS 203-677-8517
FAX 203-676-9927

ILLINOIS

Paul A. Klopfenstein
Regional Manager

C. Norman Moore
Central Regional Manager
Provider Audit

4507 N. Sterling Avenue
P.O. Box 1702
Peoria, IL 61615-3800

FTS 309-686-2310
FAX 309-686-1142

WASHINGTON

Sheldon Grossman
Manager
Audit and Reimbursement
2201 Sixth Avenue
Suite 500
Seattle, WA 98121

AUDIT AND REIMBURSEMENTCALIFORNIA

Ricardo R. Yumul
Manager, Medicare
Audit and Reimbursement
Administration
P.O. Box 808019
Petaluma, CA 94975-8019

939 Transport Way
Petaluma, CA 94975

FTS 707-763-6553
FAX 707-763-2577
HOURS: 8:00 - 4:15

Joe Padre, Manager
Medicare Audit and
Reimbursement
6180 Laurel Canyon Blvd.
Suite 201
North Hollywood, CA
91606-3266

FTS 213-769-0600

CONNECTICUT

Edward J. Rogers
Manager
Aetna Medicare
Administration
Medicare Provider
Reimbursement
One Hartsfield Boulevard
160 Bridge Street
East Windsor, CT 06088

FTS 203-627-6811
HOURS 7:45-3:30

AETNAAUDIT AND REIMBURSEMENT (Continued)FLORIDA

Michael Clark
Manager
Aetna Audit
Administration
2280 U.S. Highway 19 N.
Suite 144
Clearwater, FL
34623-2193

FTS 813-796-5666
FAX 813-796-5694
HOURS: 8:00 - 4:10

ILLINOIS

Dale Layne
Manager
Medicare Claims
Administration
Audit and Reimbursement
1555 Mittel Drive
Suite D
Wood Dale, IL 60191

FTS 708-595-6880
FAX 708-595-8013
HOURS: 8:00 - 4:00

PENNSYLVANIA

Dennis Phipps
Manager
Provider Audit
P.O. Box 548
Fort Washington, PA
19034

MEDICARE ADDRESS:
500 Office Center Bldg.
Fort Washington Office
Center
Fort Washington, PA
19304

FTS 215-643-7200

NEVADA

Peter Tibone
Administrator
Medicare Audit and
Reimbursement
P.O. Box 19140
Las Vegas, NV 89119
1515 E. Tropicana Avenue
Suite 775
Las Vegas, NV 89109

FTS 702-736-1790

John Steinhilber
Administrator
Medicare Audit and
Reimbursement
4600 Keitzke Lane
Suite 134D
Reno, NV 89502

FTS 702-825-2300

FIELD OFFICES - PART BARIZONA

Rufus O. Saddler
Manager
Medicare Claims Division
P.O. Box 37230
10000 N. 31st Avenue
C-100
Phoenix, AZ 85069

FTS 602-870-6203
FAX 602-870-6298
HOURS: 8:00 - 4:20

GEORGIA

Susan Stallings
Manager
Medicare Administration
P.O. Box 60010
Savannah, GA 31420-0010

STREET ADDRESS:
12052 Middleground Road
Suite A
Savannah, GA 31419-1699

FTS 912-921-3010
FAX 912-927-6946

HAWAII

Jackson Lee
Manager
Medicare Claims Division
P.O. BOX 3947
Honolulu, HI 96812-3947

STREET ADDRESS:
1001 Bishop Street
Pauahi Tower
Suite 900
Honolulu, HI 96812

FTS 808-524-1240
FAX 808-599-5457
HOURS: 7:00 - 4:20

AETNA FIELD OFFICES - PART B (Continued)OKLAHOMA

Fred C. Bush
 Manager
 Medicare Claims
 Administration
 701 Northwest
 63rd Street, 3rd Floor
 Oklahoma City, OK 73116

FTS 405-848-7711
 HOURS: 7:45 - 4:00

OREGON

Don D. Stiller
 Manager
 Medicare Claims
 Administration
 P.O. Box 1997
 Portland, OR 97207-1997

STREET ADDRESS:
 200 S.W. Market Street
 3rd Floor
 Portland, OR 97201

FTS 503-222-6831
 FAX 503-243-5598
 HOURS: 8:00 - 4:05

BLUE CROSS AND BLUE SHIELD OF MISSOURI

4444 Forest Park
 St. Louis, Missouri 63108

PROVIDER SERVICE AREA: State of Missouri and the Counties of
 Johnson and Wyandotte in Kansas

FTS 314-658-4444
 FAX 314-658-4028

AGREEMENT NO. HCFA FP-87-323-1
 HOURS: 8:15 - 5:00

Roy Heimburger
 President

Lester Himstedt
 Vice President
 Government Programs

Robert G. Davis
 Director
 Contract Administration

Robert Shupe
 Senior Vice President
 Operations

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO

GPO Box 3428

San Juan, Puerto Rico 00936-3428

STREET ADDRESS:

400 Americo Miranda Avenue, Villa Nevarez

Rio Piedras, Puerto Rico 00927

PROVIDER SERVICE AREA: Puerto Rico and U.S. Virgin Islands

FTS 809-498-5930 (Direct Dial)

FAX 809-764-3732

AGREEMENT NO. HCFA 87-326-1

HOURS: 8:00 - 4:30

Atlantic Standard Time

Gabriel Dolagaray

President

TELE: 758-7854

Jose A. Brull

Vice President

Medicare

TELE: 758-9720

(Switch Board)

763-2053

(Direct Line)

Alba Cosme de Natal

Assistant Vice President

Medicare Claims

Finance and Medical

Review

TELE: 764-4060

Maria Cristina Ortiz

Executive Vice President

TELE: 764-8469

EQUICOR, INC.

195 Broadway, 11th Floor

New York, New York 10007

JURISDICTION: States of Idaho, North Carolina, Tennessee,
Wyoming

FTS 212-618-5366 (Direct Dial)

FAX 212-618-4708

CONTRACT NO. HCFA 87-306-2

HOURS: 8:15 - 4:15

William Hjorth

Chief Executive Officer

Arthur Lifson

Vice President

Medicare Overall

TELE: 618-5610

EQUICOR FIELD OFFICESIDAHO

Judy Webb
Field Director
P.O. Box 8048
Boise, Idaho 83707

STREET ADDRESS:
3150 N. Lakeharbor Lane
Suite 254
Boise, Idaho 83703

FTS 208-342-1410
FAX 208-336-4221
HOURS: 8:00 - 4:00

NORTH CAROLINA
AND TENNESSEE

N. Michael Brown
Medicare Officer
P.O. Box 671
Nashville, TN 37202

FTS 615-244-5600
FAX 615-244-9433
HOURS: 8:30 - 4:00

SATELLITE OFFICE

Manager (Vacant)
1 Triad Center
Suite 240
7736 McCloud Road
Greensboro, NC 27409

FTS 919-665-0380
FAX 919-665-0327
HOURS: 8:30 - 4:00

WYOMING

Lorraine Smith
Director
Wyoming Office
102 Indian Hills Center
Cheyenne, Wyoming 82009

FTS 307-632-9383
FAX 307-632-9388
HOURS 7:30 - 3:30

AFTER 3 P.M.
FTS 632-9382

GENERAL AMERICAN LIFE INSURANCE COMPANY

P.O. Box 505
St. Louis, Missouri 63166

STREET ADDRESS:
13045 Tesson Ferry Road
St. Louis County, Missouri 63128

JURISDICTION: Eastern Missouri

FTS 314-843-8700 (Direct Dial)
FAX 314-525-5593

CONTRACT NO. HCFA 87-309-2
HOURS: 8:00 - 4:30

H. Edwin Trusheim
President

Walter Schultz
Second Vice President
Group Development and
Administration

GROUP HEALTH INCORPORATED
 88 West End Avenue
 New York, New York 10023

JURISDICTION: Queens County, New York

FTS 212-721-1300 (Direct Dial)
 FAX 212-721-0580

CONTRACT NO. HCFA 87-320-2
 HOURS: 9:00 - 5:00

Frank Branchini
 President

James E. Ryan
 Vice President
 TELE: Ext. 400

Gary Calabrese
 Assistant Vice President
 TELE: Ext 410

HAWAII MEDICAL SERVICE ASSOCIATION
 Medicare Administration
 P.O. Box 860
 Honolulu, Hawaii 96808

STREET ADDRESS:
 818 Keeaumoku
 Honolulu, Hawaii 96808

PROVIDER SERVICE AREA: State of Hawaii and Guam

FTS 808-944-2324 (Direct Dial)
 FAX 808-944-9419

AGREEMENT NO. HCFA 87-002-1
 HOURS: 7:30 - 4:15

Marvin B. Hall
 President
 TELE: 944-3578

Gwen Miyasoto
 Vice President
 Government Programs
 TELE: 944-2403

Linda Katagiri
 Manager
 Medicare Department
 TELE: 944-2336

Robert Hiam
 Senior Vice President
 TELE: 944-3580

MUTUAL OF OMAHA INSURANCE COMPANY

P.O. Box 1602
Omaha, Nebraska 68101

STREET ADDRESS:
3101 Dodge Street
Omaha, Nebraska 68131

PROVIDER SERVICE AREA: States of Alabama, California, District of Columbia,
Florida, Georgia, Iowa, Kansas, *Louisiana, Maryland,
Nebraska, *North Carolina, Oklahoma, *South Carolina,
Texas, Virginia, and West Virginia

(*For corporate Nominations Only)

FTS 402-978-2860 (Direct Dial)
FAX 402-978-2775

AGREEMENT NO. HCFA 87-319-1
HOURS: 8:00 - 4:30

John W. Weekley
President

Lewis O. White
Manager
Field Operations

James Schmitz
Second Vice President
Director
Audit and Reimbursement

Rollin C. Olds
Executive Vice President

William F. Taylor
Assistant Vice President
and Director
Medicare Operations

Frank Kiblinger
Regional Medicare
Manager

Richard G. Bath
Vice President
Director
Medicare Administration

FIELD OFFICESCALIFORNIA

Bill Yarletz
Regional Medicare
Manager
Suite 223
2740 Fulton Avenue
Sacramento, CA 95821

FTS 916-481-4700
HOURS: 8:00 - 4:30

GEORGIA

Bill Otto
Regional Medicare
Manager
2814 New Spring Road
Suite 200
Atlanta, GA 30339

FTS 404-434-6931
HOURS: 8:00 - 4:30

TEXAS

Guy A. Trigg
Regional Medicare
Manager
4474 Spring Valley Road
Dallas, TX 75244

FTS 214-386-4061
HOURS: 8:00 - 4:30

NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE)

P.O. Box 16788 or P.O. Box 16781
Columbus, Ohio 43216

STREET ADDRESS: .
Three Nationwide Plaza
Columbus, Ohio 43216

JURISDICTION: States of Ohio and West Virginia

FTS 614-249-7111 (Direct Dial)
FAX 614-249-3732

CONTRACT NO. HCFA 87-311-2
HOURS: 8:00 - 4:30

John E. Fisher
General Chairman
TELE: 249-7632

Herbert A. Bosen
Medicare Systems
Director
TELE: 249-3731

C. Nelson Merrell
Medicare Claims
Department Manager
TELE: 249-7124

John L. Marakas
President
Nationwide Corporation
and Nationwide Life
TELE: 249-7632

William P. Ramsey
Vice President
Medicare
TELE: 249-7078

Jeannine Keating
Administrative Support
Services Department
Manager
TELE: 249-4691

Ronald E. Hunt
Vice President
Group Life & Health
Operations
TELE: 249-7029

C. William Helman
Beneficiary and Provider
Services Department
Manager
TELE: 249-7067

FIELD OFFICE ADDRESS:
P.O. Box 3183
1207 Quarrier Street
Charleston, WV 25332

FTS 213-748-2311
HOURS: 8:00 - 4:30

Betty Rickenbacker
District Manager

TRANSAMERICA OCCIDENTAL LIFE INSURANCE COMPANY

P.O. Box 54905
Los Angeles, California 90054-0905

STREET ADDRESS:
1149 S. Broadway, 3rd Floor
Los Angeles, California 90015

JURISDICTION: State of California (South)
SPECIAL CLAIMS: PEN

FTS 213-748-2311 (Direct Dial)
FAX 213-742-4009

CONTRACT NO. HCFA 87-312-2
STAGGERED HOURS: 7:00 - 5:30

William Simpson
President
TELE: 742-2131

DIVISION MANAGERS/SECOND
VICE PRESIDENTS

Neil Bass
Vice President
and Chief Medicare
Administrator
TELE: 742-2561

Richard Stratton
Medicare Claims
Operations
TELE: 742-2614

Stanley Friedman
Professional and
Beneficiary Services
TELE: 742-2578

George Garcia
Medicare Quality
Assessment
TELE: 742-2527

Barbara Koga
Department Manager
PEN Claims
TELE: 742-2687

THE TRAVELERS INSURANCE COMPANY (HOME OFFICE)

2 Riverview Square
East Hartford, Connecticut 06118

PART A PROVIDER SERVICE AREA: States of Connecticut, New York
and Michigan

PART B JURISDICTION: States of Minnesota (See BC & BS of
Minnesota), Connecticut, Mississippi,
Virginia

SPECIAL CLAIMS: RRB

FTS 203-277-3898 (Direct Dial)
FAX 203-277-0783

AGREEMENT NO. HCFA 87-301-1
CONTRACT NO. HCFA 87-301-2

E.H. Budd
Chairman of the Board

Paul Glover
Vice President
National Accounts Groups

Richard S. Stuart
Second Vice President
Medicare Administration

Richard W. McLaughlin
Executive Vice President
National Accounts Group

THE TRAVELERS INSURANCE COMPANY (Continued)MEDICARE OPERATIONS

Richard Stuart
Second Vice President
Medicare Administration
2 Riverview Square - 5RS
East Hartford, CT 06118

FTS 203-277-2478
FAX 203-277-0783

FIELD OFFICE - PART A

Michael Reeves
Medicare A
538 Preston Avenue
Meriden Executive Park
Building 2
Meriden, CT*

FTS 203-639-3000
FAX 203-639-3018

*USE THE FOLLOWING
ADDRESS FOR MAILING
UNTIL NEW ZIP CODE IS
APPROVED BY POSTAL
SERVICE:

The Travelers Medicare
P.O. Box 5005
Wallingford, CT 06493

FIELD OFFICES - PART A - AUDIT/REIMBURSEMENTCONNECTICUT

Robert M. Bishop
Medicare Manager
and
Daniel M. Epstein
Associate Manager
100 Barnes Road
Wallingford, CT
06493-7532

FTS 203-269-5207
Ext. 333
HOURS: 8:00 - 4:00

MICHIGAN

David M. Gross
Associate Manager
1000 Travelers Tower
26555 Evergreen Road
Southfield, MI 48076

FTS 313-423-2300
HOURS: 8:00 - 4:15

NEW YORK

John Fazzio
Associate Manager
Travelers Financial
Center
90 Merrick Avenue
East Meadows, NY 11554

FTS 516-296-2180
HOURS: 8:00 - 4:00

FIELD OFFICES PART BCONNECTICUT

Gerald F. Godfrey
538 Preston Avenue
Meriden Executive Park
Building 2
Meriden, CT *

FAX 203-265-3018

*USE THE FOLLOWING
ADDRESS FOR MAIL UNTIL
NEW ZIP CODE IS APPROVED
BY POSTAL SERVICE:

The Travelers Medicare
P.O. Box 5005
Wallingford, CT 06493

MINNESOTA

William D. Lanzo
Medicare Manager
8120 Penn Avenue,
South
Bloomington, MN
55431-1394

FTS 612-884-7111
FAX 612-888-9617
HOURS: 8:00 - 4:15

MISSISSIPPI

J. Keith Walton
Manager
P.O. Box 22545
Jackson, MS 39225-2545

STREET ADDRESS:
Woodlands Office Park
795 Woodland Parkway
2nd Floor
Ridgeland, MS
39157-5212

FTS 601-977-5750
FAX 601-957-3729
HOURS: 8:15 - 4:30

VIRGINIA

Jerry R. Kennerly
District Manager
Medicare Part B
P.O. Box 26463
Richmond, VA 23261-6463

FOR EXPRESS MAIL:
300 Arboretum Place
Richmond, VA 23236

FTS 804-330-6100
FAX 804-330-6101
HOURS: 8:00-4:15

WISCONSIN PHYSICIANS' SERVICE INSURANCE CORPORATION
CLAIMS:

P.O. Box 1787
Madison, Wisconsin 53701

ADMINISTRATION:
P.O. Box 8190
Madison, Wisconsin 53708

STREET ADDRESS:
1717 West Broadway
Monona, Wisconsin 53713

JURISDICTION: State of Wisconsin

FTS 608-221-4711 (Direct Dial)
FAX 608-221-8618

CONTRACT NO. HCFA 87-032-2
HOURS: (Winter) 7:25 - 4:00
(Summer) 7:10 - 4:15
(Friday Only) 7:10 - 11:10

Mahlon Bontrager
President
TELE: Ext. 3332

Ned Boston
Director
Medicare Administration
FTS 608-221-5084
(Direct Line)

Dave Baker
Manager
Support Operations
FTS 608-221-5147
(Direct Line)

William Schweers
Senior Vice President
Operations
TELE: Ext. 3305

Mary Strobe
Manager
Claims Operations
TELE: Ext. 3421

RAILROAD RETIREMENT BOARD

Attention: BRCMPS
844 Rush Street
Chicago, Illinois 60611

FTS 312-751-4600 (Direct Dial)

Robert S. Kaufman
Associate Executive
Director of Retirement
Claims
TELE: 751-4600

Leonard S. Besler
Director of Disability
and Medicare Programs
TELE: 751-4726

Dave Boykin
Chief, Medicare
Programs Section
TELE: 751-4741

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